

RCR AGENCY OUTCOMES

The Regional Crisis Response (RCR) Agency provides behavioral health crisis response through the 911/ first response system in the North King County cities of Bothell, Kenmore, Kirkland, Lake Forest Park and Shoreline. The individuals who have received services have experienced significantly improved outcomes, including reduction in adult jail bookings and reduction in emergency department visits.



Analysis of system utilization one, two and three years after a program intervention. Data also showed a 48% decrease in crisis events and at least a 44% increase in engagement with mental health services.

Outcome data courtesy of King County Department of Community and Human Services, 2024. Analysis includes individuals served a predecessor program, the RADAR Navigator Program.