

## **Aurora Village Transit Center Next Steps**

### **Background**

The Aurora Village Transit Center (AVTC) is heavily used facility that serves 11 King County Metro Routes and 4 Community Transit Routes, many of those are low income, minority, and transit dependent customers. Keeping AVTC safe and functional for our riders and employees is essential.

There are several important community destinations in the area, including robust retail shopping (Costco & Home Depot), Shoreline Veteran's Center; Several Medical Centers/Providers, and other low- and mixed-income housing complexes; and several public schools.

We have developed a list of immediate, near, and long-term solutions that are within our control and that we are pursuing in partnership with community and agency partners. For any of these efforts to have an impact in this area, it will take multi-agency coordination and Metro is committed to partnering to achieve progress.

### **Immediate actions and considerations**

- Metro is committed to daily garbage and maintenance of the facility as well as the timely removal of graffiti, property damage, and cleaning of any identified unsanitary conditions. The facility is currently maintained and cleaned 5-days a week on graveyard between the hours of 10:00 p.m. and 12:00 p.m. If additional cleanings are requested or reported they are prioritized by Transit Facilities for cleaning as soon as possible.
- Transit Security Officers currently riding the E-line will disembark at AVTC and will do a safety inspection/sweep of the facility before boarding the E-Line heading south.

### **Near-term/Long-term actions**

- Increase the number of Transit Security Officers riding the E-Line and other high security incident routes (late 2022)
- As soon as resources are available Metro post a team of Transit Security Officers 24/7 at AVTC (estimate is Winter 2022)
- Deploy Crisis Responder teams in partnership with DCHS to AVTC from the hours of 7:00 p.m. to 3:00 a.m. (estimate is Winter 2022)