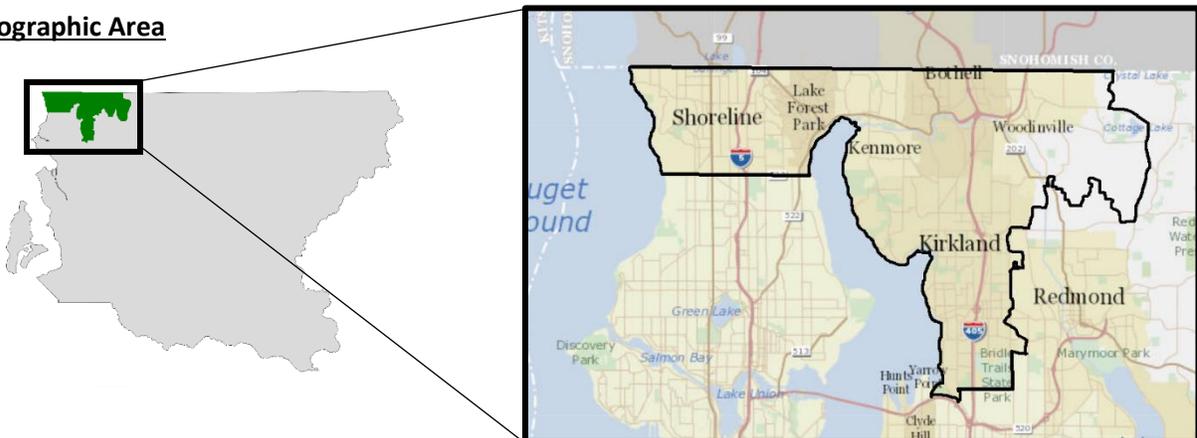


**Crisis System Utilization in North King County**  
*Key Facts and Takeaways from Exploratory Analysis*  
March 1, 2022

**Data Overview**

- **5.3%** of authorizations for **behavioral health outpatient benefits** (enrolled in 2021) have a client address in North King County.<sup>1</sup>
- **4.9%** of **hospitalizations for involuntary treatment** have a client address in North King County.<sup>2</sup>
- **7.8%** of authorizations for **next day appointments** for behavioral health concerns in 2021 have a client address in North King County.<sup>3</sup>
- **4.1%** of **mobile crisis services** authorizations (outreach initiated) in 2021 have a client address in North King County.<sup>4</sup>
  - **6.4%** of **referrals to mobile crisis services** in 2021 originate from law enforcement or fire departments in North King County.<sup>5</sup>
- **3.2%** of **calls to the crisis line** in 2021 identify caller location as North King County.<sup>6</sup>
- **1.2%** of authorizations for the facility-based crisis services provided through the **Crisis Diversion Facility, Crisis Respite Program, and Crisis Diversion Interim Services** in 2021 have a client address in North King County.

**Geographic Area**



<sup>1</sup> Includes Medicaid- and MIDD-funded mental health and substance use disorder programs.

<sup>2</sup> Includes new hospital episodes (not transfers) starting in 2021 under ITA authorizations starting in 2021.

<sup>3</sup> Includes appointments kept, not referrals for appointments.

<sup>4</sup> Includes the mobile crisis team, but not the geographically focused South King County mobile crisis team.

<sup>5</sup> Includes all referrals to both the mobile crisis team and the South County mobile crisis team. Referrals do not always lead to outreach initiated or completed.

<sup>6</sup> Includes calls to the Crisis Line and Lifeline; no location is identified for most calls.

## Data Detail

Crisis service	Events with <i>client address</i> in North King County	All events <i>with identified address</i> (includes outside King County)	Percent of events in North King County
Outpatient Behavioral Health Benefits	1,071 authorizations	20,252	5.3%
Involuntary Hospitalizations	239 events	4,857	4.9%
Next Day Appointments	60 authorizations	774	7.8%
Mobile Crisis Team	112 authorizations	2,717	4.1%
Mobile Crisis Team <i>MCT and South County MCT</i>	294 referrals* <i>*Referring agency in North King County, not client address</i>	4,577* <i>*All referrals, regardless of client address</i>	6.4%
Crisis calls	1,436 calls	45,196	3.2%
Crisis Diversion Facility, Crisis Diversion Interim Services, and Crisis Respite Program <i>(facilities in Seattle)</i>	27 authorizations	2,182	1.2%

## Other Notes and Definitions

- **Data is intended to reflect crisis system utilization, not individuals receiving any crisis service. Multiple authorizations, events, referrals, or calls may be for a same individual.**
- **Individuals accessing King County services may provide an address outside of King County. Thus, these percentages should be interpreted with caution, and directly comparing these percentages to the proportion of the King County population residing in North King County is not recommended.**
- Note that an “authorization” may imply different levels of engagement for different crisis programs and services (e.g., enrollment, appointments kept, outreach, intake).
- Cases with unidentified location are not included in this analysis. The location for about 53% of crisis calls is unidentified, whereas the location of 2% of other services (except for MCT referrals) is unidentified.
- The address used is defined as:
  - **The most recent client mailing address** in King County’s behavioral health data system for involuntary hospitalizations, mobile crisis team authorizations, next day appointments, Crisis Diversion Facility, Crisis Diversion Interim Services, and Crisis Respite Program;
  - **Caller location**, as reported by caller, for crisis calls; or,
  - **A referring agency from a North King County city** (Shoreline, Lake Forest Park, Kenmore, Bothell, Woodinville, or Kirkland) for mobile crisis team referrals. This includes the cities’ police and fire departments as well King County Sheriff’s Office in Shoreline, Woodinville, and Kenmore.
- City and ZIP code are considered to determine a location within North King County.
  - Cities: Shoreline, Lake Forest Park, Kenmore, Bothell, Woodinville, and Kirkland.
  - ZIP codes: 98011, 98028, 98155, 98033, 98034, 98072, 98177 (not Seattle), and 98133 (not Seattle).
  - Where city and zip code conflict, the information more likely to be valid is prioritized.
- All data are from the King County behavioral health data system and provider agencies (Crisis Connections and Downtown Emergency Services Center).