



**Memorandum**

**DATE:** September 15, 2021

**TO:** John Norris

**FROM:** Bethany Wolbrecht-Dunn

**CC:** Colleen Kelly

**RE:** The Oaks Shelter Quarter 2 Updates

**Contracted Performance Measures**

The Memorandum of Agreement and the City’s funding agreement share performance measures for the shelter. As some of these measures were new to the program, there have been a few challenges in gathering data from their systems; but we believe we now have a better process in place. With the new leadership on board, we will work to further streamline the reporting. This data relates specifically to Shoreline residents served in the 2<sup>nd</sup> quarter of 2021.

Number of unduplicated Shoreline residents served	11
Location of where an individual stayed the night before entering the shelter	Unhoused in Shoreline
General demographics of residents	8 males, 3 females 8 white, 2 black or African American, 1 American Indian or Alaska native
Number of intakes	11
Number of exits	1
Summary of exit destination	exited resident stayed 1 night, location unknown
Number of bed nights provided	221
Number of Case Management Referrals	227

**Emergency Response to The Oaks Shelter**

We have provided updates to calls to 911/fire alarm as they were reported to us, but here is a summary.

April	Fire alarm (false alarm set off by curling iron)
	Person claiming to be a resident called 911
	Call made for client who collapsed; was taken to hospital
May	Call made by staff to trespass a client
June	None

## **General Shelter Information**

The shelter generally remains full as staff work with residents to prepare for more permanent housing options and when a bed does become available, they have screened pool of persons to select from.